



MAPLE CREEK GUIDE FOR LIVING!



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** Updated: 2019*

I. OVERVIEW OF MAPLE CREEK

Welcome!

Welcome to the Old Cowtown of Maple Creek, the “Friendliest Town in Saskatchewan” (CBC Radio 1992)! You will find that Maple Creek is a great place to live, work, raise your family, and ultimately retire.

This handbook was put together by the Maple Creek Newcomers Welcoming Committee with the hope that it will be of some assistance to you as you acclimatize to life here in Maple Creek.

Additional information can be obtained at the Maple Creek Welcome Centre located in the W.R. Orr Building at 114 Jasper Street, by calling (306) 662-4005 or e-mailing info@maplecreek.ca

A Message from Michelle McKenzie, Mayor of Maple Creek:



On behalf of Council the 20 employees and all the residents of Maple Creek, I am pleased to welcome you to our town. If you are a first-time visitor please take a moment to explore our website and treat yourself to glimpse of what makes Maple Creek, the Hub of the South West.

Whether you are passing through to the beautiful Cypress Hills, spending the day or weekend at one of our events or festivals. I invite you to spend time exploring and enjoying our beautiful town. We have a vibrant downtown core that offers you unique shopping and dining experiences.

As the Mayor I work with councillors and staff who through their variety of backgrounds bring a wealth of wisdom and perspective to the table. Together we strive to grow our community responsibly and to increase access to services while weighing the need to balance budgets and respect the

needs of our community members.

Maple Creek is not just livable but a great place to visit, live, work and to do business. We hope your experience will be memorable and encourage you to come back

Sincerely

Mayor Michelle McKenzie

LIFE IN MAPLE CREEK:

The Town of Maple Creek is the hub of the southwest.

Ideally positioned along the Trans-Canada Highway & the CPR mainline, this community of 2,500 is centrally located an equal distance between the major urban centres of Saskatoon, Regina, Calgary & Great Falls and an hour from the regional centres of Medicine Hat and Swift Current. This convenient proximity offers the community ready access to major shipping corridors, as well as ready access to connector flights to international airports.

A number of industries use Maple Creek as an important service centre, including: ranching, farming, oil & gas and tourism. Located within Tourism Saskatchewan's recently designated Cypress Hills Destination Area, tourism returns are a significant aspect of the community's commercial sector.

Maple Creek offers its diverse population the less complicated lifestyle of a smaller community, while providing all the cultural and recreational amenities one would expect of a regional centre.

Culturally vibrant, the community of Maple Creek boasts numerous annual festivals and cultural events. The community is proud of its rich heritage, which is evident in its two museums, downtown Heritage District and numerous rodeos.

A long standing cooperative relationship with Nekaneet First Nation, as well as opportunities for new immigrants rounds out the multi-cultural face of the community.

Modern infrastructure amenities such as recently upgraded educational facilities (K-12), a new regional integrated health care facility, a satellite campus of the regional college, and new water treatment plant all contribute to the development and well-being of the citizenry.

Various community facilities ensure that recreation & leisure opportunities abound, including walking trails, parks, skating & curling rinks, swimming pool, golf course, spray-park, seniors' centre and more.

Maple Creek is a "shovel-ready" community that currently has residential, commercial & light-industrial lots available.

Maple Creek is a great place to visit, to live, and to do business!



TOP 10 Reasons to Live in Maple Creek

- 1) **Warmest** weather in Saskatchewan.
- 2) **Friendliest** town in Saskatchewan (CBC Radio).
- 3) Scenic new subdivision lots for sale with view of **golf course** and **Cypress Hills**.
- 4) New **Southwest Integrated Healthcare Facility**.
- 5) \$10 million renovation to **Maple Creek Composite School**.
- 6) **New recreational facilities**, including skating rink, water spray park, soccer field, bike & skateboard park, walking trail and the largest playground in SW Saskatchewan!
- 7) **Centrally located** between Medicine Hat and Swift Current as well as Regina and Calgary.
- 8) Excellent **shopping, dining** and **services**.
- 9) Close to **great attractions** including the Cypress Hills, Fort Walsh, the Great Sandhills and the T.rex Discovery Centre.
- 10) Rich in culture & history with newly declared **Downtown Heritage District**.



LOCATION: *CLOSE TO EVERYWHERE!*

Maple Creek is located in southwest Saskatchewan near the Alberta border. It is situated midway between Regina and Calgary, just 8kms south of the Trans-Canada Highway. Highway #21 passes through Maple Creek leading to Cypress Hills Interprovincial Park, one of Saskatchewan's most beautiful year-round recreation destinations.



Driving Distances from Maple Creek:

Medicine Hat, AB	100 km
Swift Current, SK	136 km
Regina, SK	381 km
Saskatoon, SK	401 km
Calgary, AB	400 km
Havre, Montana	175 km

CLIMATE: *SASKATCHEWAN'S HOTSPOT!*

Located in southwest Saskatchewan, winters in Maple Creek are typically warmer than those in the adjacent plains region of southern Alberta and Saskatchewan. In fact, Maple Creek often has the warmest weather in Saskatchewan. The region is commonly warmed with Chinook winds originating from both the Canadian and American Rocky Mountains.

Wettest months:	May & June
Hottest months:	July & August
Coldest months:	January & February
Average Daily Temperature:	July: 11.4 (min), 27.1 (max)
Average Daily Temperature:	January: -5.5 (max), -16.6 (min)
Maximum hours of daylight:	17.5 hours (June)
Minimum hours of daylight:	8 hours (December)
Average Annual Precipitation:	375mm

For weather forecasts and information contact Environment Canada at 1(800)668-6767 or go to www.weatheroffice.ec.gc.ca. A link to up-to-date local weather forecasts is provided on the Town's website: www.maplecreek.ca.



HISTORY & CULTURE:

The Maple Creek/Cypress Hills area has been a magnet for people for centuries. First Nations and Métis people making use of the natural resources of the area attracted both Canadian and American trading posts to the Cypress Hills by the 1870's.

In 1873 a deadly altercation, known as the Cypress Hills Massacre, took place between a group of American wolf hunters and Nakota First Nations near the Trading Posts owned by American traders Abel Farwell & Moses Solomon. This incident served to hasten the organization and dispatch of the North West Mounted Police (NWMP) (now known as the Royal Canadian Mounted Police).

The NWMP constructed Fort Walsh in the Cypress Hills in 1875 (photo below) to express Canada's sovereignty, enforce Canadian law, and to prepare the west for settlement & the coming of the railway.



The community of Maple Creek has its origins in the spring of 1883 when construction of the Canadian Pacific Railway (CPR) resumed after its winter hiatus. The arrival of settlers and businesspeople at the railhead coincided with the relocation of the "A" Division of the NWMP from Fort Walsh to new barracks at Maple Creek.

The population in the area around the community of Maple Creek was a blend of Aboriginal and non-Aboriginal. The Aboriginal population consisted of numerous Métis families as well as the Cree band led by Chief Nekaneeet. The Nekaneeet Band remained in the Cypress Hills after the conclusion of the Treaty process rather than selecting a reserve in the Qu'Appelle area along with the other Treaty #4 bands. The Nekaneeet Band was eventually granted a Reserve in the Cypress Hills in 1913.

Maple Creek's early non-Aboriginal population included settlers from both the United States and eastern Canada, primarily either English or French. Adding to the new community's diversity were a few Chinese residents who came west working on the CPR. Collectively, the early citizenry were generally NWMP, men and women of business, ranchers, cowboys, homesteaders and farmers.

Throughout the community's history agriculture has played a central role in the economy, particularly ranching. Maple Creek and the Cypress Hills area became a focal point for the

ranching industry, initially for large British & American owned corporate ranching operations, and later smaller privately owned ranches. Maple Creek's stockyards and other amenities made it a shipping point for cattle trailed from as far afield as Montana (prior to the arrival of the Great Northern Railway in the United States). In fact, the first shipment of cattle from western Canada was American cattle trailed to Maple Creek from Montana destined for market in Chicago. Maple Creek's age-old ranching tradition earned the community the long standing moniker "The Old Cowtown of Maple Creek."



Maple Creek's cultural diversity deepened with the settlement boom after the turn of the last century. The community saw the influx of many new immigrants from across eastern Europe, and a dramatic increase in the community's population. The subsequent construction of stores, public buildings, municipal infrastructure, churches and schools all blossomed during a golden age of construction and commerce during the early part of the twentieth century. (Photo below: Maple Creek circa 1914)



During this period of new prosperity, Maple Creek was committed to ensuring that it did not fall victim to the "boom & bust" cycles witnessed in other places on the frontier. The community committed to sustainable growth during the settlement boom and beyond with a publication entitled "Maple Creek - Not a Boomtown; Safe, Sane & Progressive."

True to its commitment of the early twentieth century, Maple Creek has survived while many of the other communities in the region, which also prospered at the turn of the last century, have now become ghost-towns.

In recent decades the population of Maple Creek has become even more diverse, and the community (true to its 1992 "Friendliest Town in Saskatchewan" designation) has continued to welcome its new residents and their cultures. To that end, a Newcomers Welcoming Committee was formed and each year the group organizes the "Maple Creek Multicultural Mosaic" which showcases and celebrates the rich cultural diversity of the community of Maple Creek.

(Period photographs courtesy of the S.W. Sask. Oldtimers' Museum & Archive)

THE MAPLE CREEK HERITAGE DISTRICT:

A conservative approach to development over the course of the past century has left Maple Creek in the enviable position of having retained much of its heritage infrastructure, with only minimal losses to the wrecking ball.

The relatively intact nature of downtown Maple Creek's heritage building stock has received increasing attention in recent years; particularly with regard to the role that they play in defining the character of the community and the potential role they play in enhancing the community's tourism appeal.

In many ways Maple Creek's past is building its future. Today, the Cypress Hills Destination Area draws in excess of a quarter of a million visitors annually; visitors attracted by the natural beauty of the Cypress Hills as well as the authentic western heritage of the town "Where Past in Present."

A renewed appreciation for the value of its heritage resources, and the role that they play in tourism and economic development, was realized in 2009 when the Maple Creek Heritage District was formally designated by Town Council. The Maple Creek Heritage District is one of only two formally recognized Heritage Districts in Saskatchewan, and the only formally designated Heritage District in rural Saskatchewan.

The significance of the Maple Creek Heritage District is described thusly:

"Maple Creek's Heritage District is the distinctive face of the community. In its continued role as the community's business core and through the daily use of its heritage buildings and other resources, the district is the exemplification of the Town's motto "Where Past is Present." The district is a remarkable surviving and relatively intact example of an early 20th century Saskatchewan streetscape. Its surviving architecture documents the historical evolution of the community from its ranching frontier origins, through to the settlement boom period, and beyond. It is a daily reminder of our collective past and is an ongoing source of civic pride."



MAPLE CREEK – FIRST IMPRESSIONS:

As over a quarter of a million visitors come through the community of Maple Creek each year drawn by the amenities and attractions of the Cypress Hills Destination Area, ensuring that our community makes a positive first impression is of critical importance to the economy of Maple Creek.

To that end, the Town of Maple Creek has put a number of measures in place to ensure our community is always putting its best foot forward.

Maple Creek Main Street Program: Maple Creek was fortunate to have been given the opportunity to pilot and participate in the Main Street Saskatchewan Program which saw the façade improvements to nearly 20 heritage buildings within the Maple Creek Heritage District, as well as number of streetscape enhancements. Despite the Province of Saskatchewan cutting funding the Main Street Saskatchewan Program and the Saskatchewan Heritage Foundation, the Town of Maple Creek continues to offer support for the rehabilitation of commercial heritage buildings within the Maple Creek Heritage District through the Maple Creek Heritage Conservation Incentive Program.

Communities in Bloom: A program that was developed here in Canada, and that has since been adopted by jurisdictions around the world, the Communities in Bloom program has the objective of making communities more sustainable and more appealing places to visit, to live and to do business. For the past decade, the Maple Creek Communities in Bloom Steering Committee has guided our community’s participation in this program, and has led Maple Creek to two Provincial Communities in Bloom Championship wins and a National Championship win in 2017.

Summer Parks Crew: Each year the Town of Maple Creek hires seasonal summer employees who care not only for the community’s public parks and recreational facilities, but also the community’s floral displays, trees, greenspaces, and buffer-zones.

5 for 5: The Maple Creek “5 for 5” program encourages property owners to undertake five minutes of tidying around their properties five times a week. This includes simple things like pulling weeds, picking up litter, sweeping sidewalks, and washing windows. Every little bit helps keep the community looking its best!

Spring & Fall Clean Up Weeks: Both the Town of Maple Creek and Communities in Bloom coordinate community clean-up events for both the residential areas of the community and the commercial areas / public domain. These events include the picking up of organic debris, as well as volunteer appreciation activities for individuals and groups assisting with tidying up around community facilities and public areas within the community.

Property Maintenance Bylaw: Although sometimes confused with (but in no way connected to) the Communities in Bloom program, the Town of Maple Creek’s “Property Maintenance Bylaw” (2014-MC-16) identifies the maintenance standards required for all properties within the community. Properties in contravention of the bylaw are subject to bylaw enforcement.

SERVICES: *WE'VE GOT THEM ALL!*

- ✓ Grocery Store
- ✓ Restaurants
- ✓ Convenience Stores
- ✓ Gas Stations
- ✓ Newspaper
- ✓ Financial Services – Investment, Insurance, Banks, Credit Union
- ✓ Retail Outlets
- ✓ Sports and Recreation Facilities (Curling Rink, Golf Course, Skating Rink, Swimming Pool, Baseball Diamonds, etc.)
- ✓ Arts and Culture Facilities
- ✓ Elementary School, Secondary School, Pre-school and College
- ✓ Royal Canadian Mounted Police (RCMP) Detachment
- ✓ 24-hour Ambulance Service
- ✓ 9-1-1 Emergency Service
- ✓ Doctors
- ✓ Pharmacy
- ✓ Hospital
- ✓ Senior Care Homes
- ✓ Assisted Living Home
- ✓ Dental Office
- ✓ Post Office
- ✓ Liquor Store
- ✓ Public Library
- ✓ Museums & Art Galleries (Jasper Cultural and Historical Centre, S.W. Sask. Oldtimers' Museum, & Broken Spoke Fine Art Gallery)
- ✓ Seniors Centre
- ✓ Churches
- ✓ Over 85 Community Groups
- ✓ Automobile Services & Car Dealerships
- ✓ Apartments
- ✓ Hotel, Motel and B&B Accommodation
- ✓ Livestock Auction
- ✓ Rodeo Grounds
- ✓ Inland Grain Terminal
- ✓ Gas Field Services
- ✓ Public Parks
- ✓ Community Garden
- ✓ Municipal Walking Trail
- ✓ Community Halls
- ✓ Farmers Market

ECONOMY & BUSINESS:

Maple Creek's economy is driven by three industries - agriculture, tourism, and gas exploration and production. Small manufacturing and the retail trade also make significant contributions to the town's economic health. A long history within the agriculture industry has established the town's reputation as being at the centre of ranching for the Province of Saskatchewan. Generally speaking, the lands to the south of town are used for ranching and the lands to the north are used for farming.

Maple Creek has all of the necessary goods and services for day-to-day living. Saskatchewan has a Provincial Sales Tax (PST) and there is also a federal Goods and Services Tax (GST). These taxes are added to the price at the time of purchase. For more information on business and business opportunities in the area, please contact the Maple Creek Chamber of Commerce.

BUSINESS DEVELOPMENT:

The Town of Maple Creek is always eager to see business expansion and new business development within the community.

To that end, the Town of Maple Creek offers a suite of business development incentive programs, including:

- ***Maple Creek Business Incubation Program:*** This program offers up to two years of property tax abatement for new businesses operating out of owned commercial properties within the downtown core
- ***Maple Creek New Commercial Construction Incentive:*** This program offers property tax abatements for the construction of new commercial properties.
- ***Maple Creek Commercial Property Repurposing Incentive:*** This program offers property tax credits for the major repurposing and rehabilitation of existing non-heritage commercial properties.
- ***Maple Creek Heritage Conservation Incentive Program:*** This program offers property tax credits for the repurposing and rehabilitation of commercial heritage buildings within the Maple Creek Heritage District.

The best first-step when considering business expansion or new business development within the Town of Maple Creek is to speak with the Town of Maple Creek's Economic Development Officer. They can guide you through the Town of Maple Creek's zoning bylaw, business licensing, development permit application, and the Town's suite of business development incentives. They can also advise you on properties that the Town of Maple Creek may have available: (306) 662-2474 (info@maplecreek.ca)

Business Development – Entrepreneurial Research & Support Services:

- Square One Saskatchewan: www.squareonesask.ca

Business Development – Local Financing:

- ***Bank of Montreal:*** 129 Jasper Street
- ***CIBC:*** 204 Jasper Street

- **Cypress Credit Union:** 110 Jasper Street
- **Community Futures Southwest:** Small business financing and business development support for entrepreneurs (www.cfsask.ca/southwest)
- **Clarence Campeau Development Fund:** Financing and business development support for Métis entrepreneurs (www.clarencecampeau.com)
- **Saskatchewan Indian Equity Foundation Inc.:** Financing and business development support services for First Nations entrepreneurs (www.sief.sk.ca)

LEISURE & RECREATION

“Recreation is the experience that results from freely chosen participation in physical, social, intellectual, creative and spiritual pursuits that enhance individual and community wellbeing.” - “A Framework for Recreation in Canada 2015 – Pathways to Wellbeing”



Maple Creek offers you and your family many diverse opportunities for recreation and leisure.

The community features an array of sports and outdoor leisure facilities, including; an indoor skating rink, curling rink, golf course, rodeo grounds, indoor riding arena, skate park, spray park, playgrounds, baseball fields, soccer field, beach volleyball court, basketball court, tennis court, and municipal walking trail. There are also a number of community groups that either operate or coordinate activities associated with these local amenities.

The community also features a variety of cultural and social facilities, including; two museums, several community halls, and a seniors’ centre. There are also a number of community groups that either operate these local facilities or coordinate cultural and social activities, including a full schedule of annual community festivals, rodeos and events.

There is a number of ways to get information about what is happening in Maple Creek and area:

- 1) Maple Creek Visitor Centre: Located in the W.R. Orr Building at 114 Jasper Street. Winter Hours: Monday to Friday 9am – 5pm. Summer Hours: Monday to Saturday 9am to 6pm.
- 2) Maple Creek Trans-Canada Visitor Reception Centre: Located on Highway #1. May – September.
- 3) www.OldCowtown.ca The visitor and community events section of the Town of Maple Creek’s website.
- 4) www.VisitCypressHills.ca The website of the official Destination Marketing Organization for southwest Saskatchewan – Cypress Hills Destination Area Inc.

II. COMMUNITY INFORMATION

HOUSING:

Residential Construction:

- 1) ***In-Fill:*** Scattered around the community there are a few residential properties where older homes have been removed so as to create vacant lots that are shovel-ready for development.
- 2) ***Murraydale Crescent:*** Overlooking the Maple Creek Golf Course, with views of the beautiful Cypress Hills to the south, is the Town of Maple Creek's newest subdivision. These serviced lots are shovel-ready for residential construction. Please contact the Town of Maple Creek about lot availability, purchase prices and development incentives.

Once a construction location has been selected, the next step is consulting the Town of Maple Creek zoning bylaw for information on development restrictions and setback requirements.

Then, a Development Permit application must be submitted to the Town of Maple Creek. This will in-turn trigger the Building Permit process.

New Residential Construction Incentive Program:

- Information about new residential construction tax incentives is available on the Town of Maple Creek website (www.maplecreek.ca) or by contacting the Town of Maple Creek's Economic Development Officer at (306) 662-2474 or info@maplecreek.ca

Real Estate Agents:

Abbott Realty
 115 Maple Street
 (306)662-3333 (office)
 (306)662-8893 (cell)
abbottrealty.ca
abbottrealty@sasktel.net

REMAX Medalta Real Estate
 33 Pacific Avenue
 1-306-662-5650
 1-855-523-9393
remed@telusplanet.net
www.remax-medalta-AB.com

Blythman Agencies Ltd.
 102 Maple Street
 1-306-662-7433



On behalf of Sask. Housing, the Maple Creek Housing Authority manages the seniors housing facilities of Southview Manor & Sunglow Court. They also manage a small number of low-income rental properties. Housing information and application is available at the Visitor Centre, 114 Jasper Street.

Cypress Lodge an assisted living facility located at 510 Highway 21 South, for information on this housing please visit their website, www.cypresslodge.ca.

If you are looking for accommodations while you are house hunting, Maple Creek offers a variety of temporary accommodations:

Cobble Creek Lodge

201 Hwy 21 S. 306-662-5100

Maple Creek Motor Inn

Hwy 21 N. 306-662-4431

Cottage of Content

507 Maple St. 306-661-8420

Willowbend Campground & Cabins

101 Hwy 21 S. 306-662-3006

Eagle Valley Park Campground

TransCanada Hwy W. 306-662-2788

Willowbend Motel

108 Maple Street 306-662-2555

Ghostown Blues B&B

Hwy 271 W. 306-661-8481

Airbnb

www.airbnb.ca/s/Maple-Creek--Canada

POST OFFICE:

To get a post office box, go to the Post Office building on the corner of Jasper Street and 1st Avenue and ask the staff to issue you a box number and key. Here you will also be given a welcome bag with community information.

HEALTH SERVICES:

Ambulance Services are available 24 hours a day, 7 days a week. Please call 9-1-1.

Basic health care services are free of charge to people who have a Saskatchewan Health Services card. To apply for this card, go to <https://www.ehealthsask.ca/residents/health-cards>. You will need to submit electronic copies of two pieces of identification with your application. A permanent resident will be able to apply immediately. Once the application is processed, the card is mailed to your postal box.



Each family member will have a health card which is shown every time you visit a doctor or receive medical care. This card does not cover dental and eye care services. Your employer may

extra health benefits that cover some of these costs. If your address changes you must call Saskatchewan Health to give them your change of address at 1-800-667-7551 or email: change@eHealthSask.ca.

Health services provided in Maple Creek include: acute and long-term care, primary health, home care, public health, mental health and addictions and adjunctive therapies.

The ***Southwest Integrated Healthcare Facility*** (SIHF) uses an innovative approach to replace outdated health facilities in the community of Maple Creek. It combines the delivery of health services into multidisciplinary and patient focused care teams. The SIHF is a “one-stop health shop” providing a broad range of care services in one location including:

- Acute care services: x-ray, laboratory, trauma and emergencies, inpatients, ambulance services, and others. There are a total of 24 acute care beds including 2 isolation and observation beds.
- Universal care services: 16 clinic rooms that will include outpatient and community services, as well as several consult (talk) rooms. The Universal Care Unit includes physician and nurse practitioner appointments, mental health and addictions, home care, public health, physical/occupational therapy, and others.
- Long term care: the SIHF offers 48 long term care beds via 3 – 16 bed ‘houses’. Each house features a fully functioning kitchen, dining and sitting areas, and a spa with walk-in tub, towel warmers, and a home-like environment.

Key phone numbers:

- Main # - 306-662-2611
- Primary Health Care Clinic (physician/nurse practitioner/other appointments)
-306-662-2829
- Mental Health and Addictions: 1-866-786-2510 (or after hours # 306-778-9522)
- Home Care # - 306-662-5333
- Public Health # - 1-866-786-2510
- Therapies # - 306-662-5829

The address of the facility is 102 5th Avenue West. Mailing address is Box 1330, Maple Creek, SK, S0N 1N0.

Home Care: This discipline offers case management, long-term care respite and placement and home services provided by a nurse or home health aide. Home Care also includes chronic disease management classes.

A full range of ***Mental Health, Addictions*** and ***Public Health*** services are also available.

Other:

Seniors Housing
Optometrist
Dentist

Assisted Living
Massage Therapists
Walk-in Medical Clinic

Chiropractor
Pharmacists

MUNICIPAL SERVICES:

The Town of Maple Creek endeavors to provide a safe and relaxed place in which to live, work and play. The Town aims to develop an attractive, prosperous, diverse and sustainable community which is culturally and socially fulfilling for its residents. The Maple Creek Town Council meets on the 2nd and 4th Tuesdays of the month at 7:30pm at the Town Hall and all residents are invited and encouraged to attend.

To apply for water, sewer and garbage service to your place of residence, come to the Town Office at 205 Jasper Street to fill out an application. You will be billed every 3 months by the Town of Maple Creek for these services. For more information call 662-2244 or visit www.maplecreek.ca.

Waste Management

GARBAGE:

The Town collects and disposes of household and commercial waste on a weekly basis. Additional garbage will be picked up as requested. Residential garbage rates are \$36.50 quarterly (January 2014).

Steps to take on collection day.

- Put bags of garbage in your cart and close the lid
- Set your cart out by 8:00 am on collection day
- Place your cart on even ground, away from other objects
- Return your cart to your property after it has been emptied

Placement for pickup

How and where you place your cart for collection is important. The garbage truck uses mechanical arms to lift and empty carts. They need room to operate and minimize damage to property.

Proper Cart Placement

1. Park It – Place the cart in the alley, with 3-4 feet (1m) clearance around the cart
2. Point It – Wheels should point toward your property, with the lid opening facing the alley.
3. Space It – Ensure 3-4 feet (1m) clearance on the sides of the cart, and 2-3 feet behind the cart
4. Return It – You must return your cart to your private property

Winter Collection

If there are snow banks along the alley, place your cart in front of the snow bank as close as you can. Do not place your cart on the snowbank.



Cart Facts

- Your cart is sturdy and lightweight; tilt and wheel it.
- Keep the lid closed. Carts with open lids will not be emptied.
- Do not overfill the cart. Overfilled carts will not be emptied.
- Do not pack garbage into the cart; garbage must fall freely out when the cart is tipped.
- Do not leave garbage beside or on top of the cart. Only garbage in the cart will be collected.
- Ensure your cart is placed properly, wheels/handle toward the property/fence line.
- Bag all garbage. Place only household garbage in the cart.
- Regularly rinse out your cart with a hose or a vinegary/water solution to control odors.
- Store your cart on private property on non-collection days to prevent potential theft or vandalism.

What if my garbage doesn't all fit in the cart?

- Recycle!
- Do not put recyclable or returnable items in your garbage.
- Contact the Town Office for a second cart, there will be a charge for the second cart; along with adding a second garbage fee to your quarterly utility bill.
- Take out to the landfill.

Protecting Your Cart

- Record the serial number of the cart. This will help identify your cart if there is a problem.
- Carts are to remain at the residence/business where it has been delivered. Residents will be responsible for costs due to loss or damage to the cart assigned to their property.

RECYCLING:

The Town has single stream recycling collection. The recycling is picked up every other Friday, a collection day schedule is available at the Town Office and on www.maplecreek.ca. The residential recycling fee is \$20.00 quarterly.

SINGLE STREAM RECYCLING:

Every other Friday, the green recycling cart is collected. The cart must be placed before 7:00 am on collection day. Ensure that the lid is closed. Ensure that it is placed properly.

Proper Cart Placement

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4. Return It – You must return your cart to your private property



Acceptable Items



SINGLE STREAM, NO-SORT RECYCLING IS EFFICIENT, IT SAVES TIME AND SPACE AND IT IS GOOD FOR THE ENVIRONMENT!

RECYCLE RIGHT, MAPLE CREEK

Include these items (rinsed and free of grease, food and other residue) in your single stream recycle bin – no sorting or bagging required.

PLASTICS

WHAT Plastics labeled #1-7 including bottles, lids, containers, take-out food containers, clamshells and trays, #5 and #6 single serve coffee pods.

HOW Rinsed and free of grease, food and other residue.



GLASS

WHAT Glass bottles and jars.

HOW Rinsed and free of grease, food and other residue.



POLYCOAT

WHAT Boxed containers for beverages and soups.

HOW Rinsed and free of grease, food and other residue.



METAL

WHAT Tin food cans, lids and beverage containers, aluminum cans and foil.

HOW Rinsed and free of grease, food and other residue.



PAPER

WHAT Newspaper, magazines, printed paper and shredded paper.

HOW Shredded paper in a clear plastic bag. This is the only item that should be bagged.



CARDBOARD

WHAT Corrugated cardboard, box board, paper board and cartons.

HOW No larger than 4' x 4' x 1'.



EMTERRA ENVIRONMENTAL CUSTOMER SERVICE



306.75.9999
www.emterra.ca
@EmterraGroup





LANDFILL:

The Town also operates a landfill which is located north of the town on the west side of the #21 highway. Waste at the landfill is separated into metal, wood and garbage.

The Landfill hours are:	Monday	9:00 a.m. – 12:00 p.m. 1:00 p.m. – 3:45 p.m.
	Tuesday - Friday	8:00 a.m. – 4:45 p.m.
	Saturday	9:00 a.m. – 12:00 p.m. 1:00 p.m. – 3:45 p.m.
	Sunday & Holidays	Closed

SEWER SYSTEM:

The Town pumps sewage north of town to a system of lagoons which treat it before being discharged. Residential sewer rates are \$66.00 quarterly (January 2016).

Our sewer system is designed to only dispose of human waste and toilet paper.

What NOT to Flush?

Diapers, diaper liners, baby wipes
Wipes - wet wipes, flushable wipes, personal wipes
Facial tissues, facial wipes
Dental floss, hair, cotton balls & swabs
Sanitary napkins, tampons, condoms
Wash cloths, towels, rags
Swiffers, disposable cleaning wipes
Napkins - paper or cloth, paper towels
Egg shells, nut shells, coffee grounds
Fats, oil, grease, paint

These items belong in the garbage NOT your toilet.

Water Management

The Town of Maple Creek is very fortunate to have an ample and high-quality water source to supply its growing population. The primary source of this valuable resource is a fast-flowing spring located a few kilometers southeast of town. A series of nine additional wells subsidize the spring when demand is higher. Detailed analysis of this water source that was conducted in 2005 indicates that the supply is sufficient to support a population of approximately 5,000 at current per capita consumption rates.

Town water rates are as follows:

0 – 3000 gallons	\$5.40/1000 gallons
3001 to 15000 gallons	\$6.20/1000 gallons
15001 +	\$6.70/1000 gallons
Flat Rate	\$72.60 per quarter (January 2016)

Treatment of the water is handled by a state-of-the-art nano-filtration membrane system which is capable of filtering out impurities at the molecular level. Brand new in 2004, this cutting-edge water treatment plant provides Maple Creek residents with some of the safest, best-tasting water available anywhere! Treated water is tested continuously to ensure full compliance with Saskatchewan Environment's strict guidelines. In fact, Maple Creek's water meets or exceeds every standard for safe water that exists in North America!

Infrastructure Maintenance & Development

The Town maintains and repairs the roads, sidewalks, water, and sewer lines. The Town also adds new water and sewer services as required.

Cemetery

The Town owns and maintains a cemetery located on the northeast corner of the town. Both cremations and burials are conducted and the grounds remain open to the public year-round. Part of the purchase of cemetery plots goes into a perpetual care fund which covers the ongoing costs of cemetery maintenance.

Visitor Centre

The Town promotes itself to visitors through a variety of media including radio, tradeshow, brochures and the town website. The Maple Creek Visitor Centre at 114 Jasper Street is open year-round. The Town works closely with Tourism Saskatchewan and is part of the Cypress Hills Destination Area. Visitor Information can be found by calling 306-662-4005 or by visiting www.OldCowtown.ca

Parks & Recreation

The Parks Crew is responsible for maintaining community parks and green spaces. The Town also works in conjunction with a number of recreation groups to provide recreational facilities and services.

Maple Creek Armoury

The Town owns and maintains the Maple Creek Armoury located at 502 Marsh Street. This is a community hall which can be rented out for events, activities, workshops or meetings. Contact the Town Office or www.maplecreek.ca for booking information.



FEATURED MUNICIPAL BYLAWS:

Municipal Bylaws are the rules that are put in place by Mayor & Council to govern community life. The majority of the Town of Maple Creek's bylaws can be found on the Town's website at www.maplecreek.ca under the Town Hall tab. However, these are just a few you should be aware of:

Water Restrictions

General water restrictions for watering your yards are in effect throughout the year and are as follows: Odd numbered houses can water their gardens on odd numbered days and even numbered houses water on even numbered days. No watering between the hours of 9:00 a.m. and 6:00 p.m. on any day.

Pets

- All cats and dogs must have a collar with a license attached.
- Pets must be licensed on a yearly basis with license fees being due on January 31 of every year. There is a limit of two pets per household.
- No dog or cat can run at large and must be on a leash when not on the owner's property.
- If your pet defecates on property that is not your own, it must be cleaned up immediately.
- No one may harbor a vicious pet.

Zoning

The Town of Maple Creek Zoning Bylaw governs all aspects related to construction and development within the Town of Maple Creek. If you are planning to undertake major renovations, constructing a new building, putting up a fence, building a deck, opening a business please either consult the Zoning Bylaw or contact the Town Hall. The first step in almost all matters related to construction or development is the filling-out of a "Development Permit" application. This application can be found on the Town of Maple Creek website (www.maplecreek.ca).

Fire Prevention:

Outdoor fire pits are allowed within the Town of Maple Creek, however, residents are required to apply for a permit as per Bylaw No.: 2017-MC-02, Schedule B.

The fire pit will be inspected by the Fire Chief and only authorized if all conditions are met. Please note for renters applying for a fire pit permit, a letter of consent from the property owner is required along with the permit. Each new renter for a property is required to apply for a permit; permits are non-transferable. There is no fee for application of a fire permit.

Noise Bylaw—2014-MC-14—Domestic Noises—Section 4

“Without restricting the generality of section 3, no person shall operate or allow to be operated a lawn mower of any kind, or a snow clearing device powered by an engine of any type or model aircraft driven by an internal combustion engine in any residential district between the hours of 11 o'clock in the evening and 7 o'clock of the next day;”

SARCAN DEPOT – 60 Pacific Avenue, 306-662-4515

Hours of Operation

Monday, Tuesday, Thursday, Friday 9:00-12:00 1:00 –4:30

Wednesday 9:00 – 4:00

Accepts the following:

- Return for deposit beverage containers. Labels must be left on all containers. {Bottle caps removed}
- Paint/ Electronics

Refer to SARCAN Recycling Who? What? Why? for additional information about SARCAN Recycling. Or go to www.maplecreekopportunities.ca/sarcan-recycling.php

SW SEWER SERVICE

Recycled Oil

306-662-7297

UTILITIES:

Electricity

Apply for electrical hookups at SaskPower by calling at 1-888-SKPOWER (1-888-757-6937). It will take two business days' notice to connect. There is a fee for connecting service.

Natural Gas

Apply for natural gas hookups at SaskEnergy by calling 1-800-567-8899 or 778-4131. They will charge a hookup fee of \$25.00 and then a monthly service fee.

SERVICE CANADA:

Service Canada can provide you with information on federal programs and services. The Service Canada office is located at 114 Jasper Street, and is open on Thursdays and Fridays from 8:30am - 4:00pm.

- a) **Employment Insurance (EI):** In addition to forms for E.I., the Service Canada office at 114 Jasper Street will also have all the required information and forms for maternity and parental leave which you may access if you are working and expecting a baby.
- b) **Child Tax Credit:** The Canada Child Tax Benefit (CCTB) is a tax-free monthly payment made to eligible families to help them with the cost of raising children under age 18.
- c) **Social Insurance (SIN) Number:** You must have a Social Insurance Number to work in Canada. This nine-digit number is used for identification on government forms. Children who are 12 years of age or older may apply for their own SIN. Parents and legal guardians can also apply for a SIN for children under the age of majority of their province. Each SIN is issued to one person only. It cannot legally be used by anyone else. You are responsible for protecting your SIN.

If you do not have a SIN number, simply gather the document(s) you need and take them to your nearest Service Canada Centre. A Citizen Service Agent will work with you to process your application. If your application and document(s) are in order, you will get a Social Insurance Number **in one visit** and receive your number that day.

PAY CHEQUE / EARNINGS:

According to Saskatchewan Labour Standards employees must be paid at least twice per month unless they are on a monthly salary. Usually the employer pays employees through use of a cheque or direct deposit in your chosen bank. You will be given a pay stub indicating the hours worked, pay and deductions from your pay. Your pay stub will show the amounts deducted:

Canada Pension Plan (CPP) – to support Canada’s pension plan system for those who have retired.

Employment Insurance (EI) – this supports the plan that provides benefits to those who have been laid off & are not currently working. It also covers maternity leave benefits & parental leave benefits.

Income Tax – this amount goes to government to provide other programs & services.

Other deductions – some employers have health & dental benefit plans.

WORK STANDARDS:

Every employee has the right to work in a safe environment, free from harassment due to race, creed, religious beliefs, sexual orientation and age. Every employee is entitled to be paid regularly a wage of at least \$10.20 per hour (as of Oct. 2014) as set out in the Employment Standards Act. The employer has the right to terminate any employee within the first three months of employment without cause.

EDUCATION:

Maple Creeks offers educational opportunities for all levels:

Pre-school:	Jack and Jill Cooperative Nursery School	306-662-3874
Elementary School:	Sidney Street Elementary School	306-662-2822
High School:	Maple Creek Composite School	306-662-2655
Post Secondary	Great Plains College	306-662-3829
	www.greatplainscollege.ca	

CHILD-CARE:

There are several private family childcare homes in Maple Creek. All providers charge a daily fee for childcare but there are subsidies available if you qualify. You can get a list of Child Care Providers from the Maple Creek Family Advocacy Coordinator at the Great Plains College in Maple Creek at 306-662-2470.

SASKATCHEWAN DRIVER’S LICENSE:

When you come from another province or country you will need to get a Saskatchewan licence. You can use your current driver’s licence for 3 months before you need to get a Saskatchewan licence. To get this, you can go to the Saskatchewan Government Insurance agency (SGI) at Blythman Agencies at 102 Maple Street, 306-662-2604. If you come from another country you may need to go for both a written and a driving test. Blythman Agencies can also help you with arranging for those tests.

If you do not have a license from your place of origin, you can go to Blythman Agencies and you will pay \$10.00 and receive a handbook to study. Once you are ready you can write the written test. After you pass the written test you will have a learner’s license for 9 months. This allows you to drive with another individual with a valid Saskatchewan license during limited hours. You can then book a road test and if you pass, you will be allowed to drive on your own.

TELEPHONE:

Before you can get a phone in your home you will need a mailing address. To get your home phone connected, call SaskTel at 310-4287. SaskTel will ask you for two pieces of identification; this could be a Driver's License, Social Insurance Number, or Health Care Card. SaskTel will charge a \$35.00 hookup fee. You can rent or buy a phone from SaskTel or buy a phone from any retail electronics store. You will be billed monthly by SaskTel for using the line, long distance calls and other phone services that you use. Local calls are free. In order to get long distance without paying the \$190.00 deposit, you can get local call service only for 6 months and then request long distance. SaskTel will use this 6-month period to create a credit history. For cell phone service, stop in at SaskTel Wireless located in Cypress Motors.

CHURCHES:**Assembly of God**

211 – 5th Avenue PO Box 1224, Maple Creek, S0N 1N0
306-662-3812 FAX 662-2720

Golden Prairie Baptist Church

PO Box 75, Golden Prairie SK, S0N 0Y0
306-662-3802

Mount Calvary Lutheran Church

501 Harder Street PO Box 687, Maple Creek S0N 1N0
306-662-3542

St. Lawrence Roman Catholic Church

301 Walsh Street PO Box 218, Maple Creek, S0N 1N0
306-662-3511

St. Mary's Anglican Church

302 Jasper Street PO Box 1568, Maple Creek, S0N 1N0
306-662-2311

Salvation Army

203 Maple Street PO Box 216, Maple Creek, S0N 1N0
306-662-3871 FAX 662-3902 Cell 662-8537

Maple Creek United Church

301 Maple Street PO Box 417, Maple Creek, S0N 1N0
306-662-2234

Diamond C Cowboy Church

208 Sidney Street PO Box 1136, Maple Creek
306-662-3431

LIBRARY

The Chinook Regional Library Maple Creek Branch is located inside the Town Office building at 205 Jasper Street. Once you get a library card you can borrow books, movies and music for free. You can also use the Internet at the library. Each branch has a variety of programs and events for children and adults. You can read current newspapers and magazines as 'English as a Second Language' materials. You can ask for books in a specific language and the librarian will order them for you. Call 306-662-3522 for more information.

	Sept - June Normal	July - Aug Summer
Sunday	Closed	Closed
Monday	Closed	10-1 & 2-5
Tuesday	12-4 & 5-8	12-4 & 5-8
Wednesday	10-1 & 2-5	10-1 & 2-5
Thursday	10-1 & 2-5	10-1 & 2-5
	(Dec Hrs 12-3 & 4-8 - late night shopping)	
Friday	10-1 & 2-5	10-1 & 2-5
Saturday	12-5	12-5

MEDIA

Television: Cable and satellite services are available.

Internet: Internet access is available free of charge at both the Library. Internet services are available for business or residential customers through Sasktel or other providers.

Radio: Generally, most radios with antennas can pick up several AM & FM stations from Saskatchewan, Alberta and the United States.

Newspaper: *The Maple Creek News-Times* publishes a local newspaper on a semi-weekly basis. To subscribe go to the News Office at 116 Harder Street or call 662-2133.

The Prairie Post offers a regional paper and can be subscribed to by calling (306) 773-8260.

III. NEWCOMERS FROM OUTSIDE OF CANADA

This section will provide additional information for newcomers from outside of Canada.

HOUSING

Whether you rent or buy will depend on your personal finances and whether you already have a job in Canada. Most newcomers decide they should first rent a house or apartment as this allows them more time to save money to buy a house and to decide where they want to live. If you want to buy a house, unless you can pay the full price, you will need to get a long-term loan called a mortgage. Mortgage loans are provided by banks and other financial institutions. These loans decide whether the borrower has enough income, more assets than debts, and a good credit rating. Most will ask you to pay at least five percent of the cost of the house from your own money.

Whether you are renting an apartment, duplex or part of a house, you will pay rent monthly. Utilities, laundry and cable television may or may not be included in your rental agreement. Some landlords may ask for a lease. You will also pay a deposit that will be refunded when you move out, if there is no damage to the unit. When you rent, the dwelling is insured by the owner but your personal property is not. You should insure your household and personal possessions. Insurance brokers are listed in the yellow pages of the phone book.

BANKING

Canadians keep their money in a bank or credit union. These locations are safe place to keep your money and it allows you to write cheques, earn interest and apply for credit. Local banks can help you choose which type of account is best for you. To open an account, you must take two pieces of identification to the bank & complete a form.

Eventually you may apply for a credit card. Your bank will tell you what the requirements are to apply for one. If you receive a credit card, you must not give your credit card number to anyone over the phone unless you have placed the call.

There are several banks and a credit union offering service in Maple Creek. These include:

- Cypress Credit Union
- Bank of Montreal (BMO)
- Canadian Imperial Bank of Commerce (CIBC)

CITIZENSHIP AND IMMIGRATION CANADA (CIC)

CIC offices are in Regina at 2405 Broad St. The fee for citizenship is \$200.00 for adults and \$100.00 for children 18 years and younger. Citizenship courts are held several times a year in different locations in the province. Landed immigrants who have lived in Canada for three years can apply for Canadian Citizenship. As a Canadian citizen you have the right to vote in elections and run as a political candidate. You can also enter, leave or remain in the country.

To get citizenship forms you can download from the CIC website or call the department.

Citizenship forms

1-888-242-2100

www.cic.gc.ca

RIGHTS OF CANADIANS

Canadian citizens have rights based on Canada's Human Rights Code and the Canadian Charter of Rights and Freedoms. All Canadians enjoy the following rights:

Equality – equal treatment before and under the law and equal protection and benefit of the law without discrimination

Democracy – the right to participate in political activities, to vote and run for public office (if you are a citizen)

Legal – the right to be presumed innocent until proven guilty, the right to retain a lawyer and the right to an interpreter in a court proceeding

Mobility – the right to enter and leave Canada, and to move to any province

Language – the right to use either English or French languages in communications with federal and provincial governments

Minority language education – French and English minorities in each province and territory have the right to be educated in their own language

If you have a complaint or concern it is best to contact the Saskatchewan Human Rights Commission office: **Saskatchewan Human Rights Commission 1-800-667-9249**

RESPONSIBILITIES OF CANADIANS

All Canadians share common responsibilities to:

Understand and obey Canadian laws

Participate in Canada's democratic political system

Vote in elections (if you are a citizen)

Allow other Canadians to enjoy their rights and freedoms

Appreciate and help to preserve Canada's multicultural heritage

On behalf of the Newcomers Welcoming Committee, we hope that you found this handbook useful in getting to know your new or future home. If you have any additional questions or comments about this handbook please contact the Newcomers Welcoming Committee at 306-662-4005 or info@maplecreek.ca.

We look forward to meeting you soon!

*Like us on Facebook: @townofmaplecreek
@maplecreekvisitorcentres
@maplecreekinbloom*

Follow us on Instagram: @maplecreeksask

Follow us on Twitter: @Maple_Creek

