



MAPLE CREEK ORIENTATION HANDBOOK



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** Updated: 2017*

I. OVERVIEW OF MAPLE CREEK

Welcome!

On behalf of our community we would like to welcome you to your new home in what has often been billed as “the friendliest town in Saskatchewan”. You will find it is a great place to live, work, raise your family and retire.

This handbook was put together by the Town of Maple Creek’s Newcomers Welcoming Committee. It is designed to introduce you to your new community. If you have any questions please feel free to contact us by calling 662-4005 or emailing tourism@maplecreek.ca.

A Message from Barry Rudd, Mayor of Maple Creek:



Here in Maple Creek, we are proud of what our community has to offer. All of the town staff and Council and community volunteers do their best to make sure that the Town is clean, kept up and runs smoothly. We have an on-going program to upgrade streets, sidewalks and water connections. We also maintain a variety of parks and recreational facilities. With the addition of our new water treatment plant, skating rink, school addition and the new SW Integrated Healthcare Facility, our town is open for business. We have invested in a new sub-division to add choices for anyone who would like to build a new house. We have a strong tradition of volunteer commitment which improves the availability of services for residents and visitors alike. A high quality of life in Maple Creek is a fact of life. We are sure you will enjoy living in “The Hub of the SW.” We have

the commitment to make this a strong and vibrant community that is safe and friendly. Come and enjoy our heritage and help build upon our bright future.

LIFE IN MAPLE CREEK:

The Town of Maple Creek is the hub of the southwest.

Ideally positioned along the Trans-Canada Highway & the CPR mainline, this community of 2,500 is centrally located an equal distance between the major urban centres of Saskatoon, Regina, Calgary & Great Falls and an hour from the regional centres of Medicine Hat and Swift Current. This convenient proximity offers the community ready access to major shipping corridors, as well as ready access to connector flights to international airports.

A number of industries use Maple Creek as an important service centre, including: ranching, farming, oil & gas and tourism. Located within Tourism Saskatchewan's recently designated Cypress Hills Destination Area, tourism returns are a significant aspect of the community's commercial sector.

Maple Creek offers its diverse population the less complicated lifestyle of a smaller community, while providing all the cultural and recreational amenities one would expect of a regional centre.

Culturally vibrant, the community of Maple Creek boasts numerous annual festivals and cultural events. The community is proud of its rich heritage, which is evident in its two museums, downtown Heritage District and numerous rodeos.

A long standing cooperative relationship with Nekaneet First Nation, as well as opportunities for new immigrants rounds out the multi-cultural face of the community.

Modern infrastructure amenities such as recently upgraded educational facilities (K-12), a new regional integrated health care facility, a satellite campus of the regional college, and new water treatment plant all contribute to the development and well-being of the citizenry.

Various community facilities ensure that recreation & leisure opportunities abound, including walking trails, parks, skating & curling rinks, swimming pool, golf course, spray-park, seniors' centre and more.

Maple Creek is a "shovel-ready" community that currently has residential, commercial & light-industrial lots available.

Maple Creek is a great place to visit, to live, and to do business!



TOP 10 Reasons to Live in Maple Creek

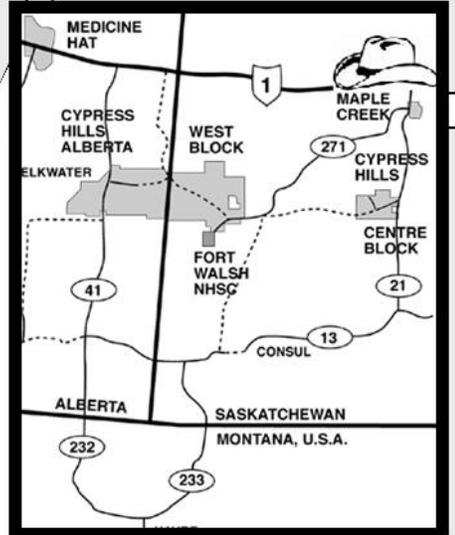
- 1) **Warmest** weather in Saskatchewan.
- 2) **Friendliest** town in Saskatchewan (CBC Radio).
- 3) Scenic new subdivision lots for sale with view of **golf course** and **Cypress Hills**.
- 4) New **Southwest Integrated Healthcare Facility**.
- 5) \$10 million renovation to **Maple Creek Composite School**.
- 6) **New recreational facilities**, including skating rink, water spray park, soccer field, bike & skateboard park, walking trail and the largest playground in SW Saskatchewan!
- 7) **Centrally located** between Medicine Hat and Swift Current as well as Regina and Calgary.
- 8) Excellent **shopping, dining** and **services**.
- 9) Close to **great attractions** including the Cypress Hills, Fort Walsh, the Cypress Hills Vineyard & Winery, the Great Sandhills and the T.Rex Discovery Centre.
- 10) Rich in culture & history with newly declared **Downtown Heritage District**.



MAPLE CREEK

WHERE PAST IS PRESENT

Community in Motion



- | | | | |
|------------------------|---------------------------|--|---------------------------------------|
| Visitor Centre | Town Hall | Ball Diamonds | Southwest Oldtimers Museum |
| Restaurant | Post Office | Willowbend Mini Golf | Jasper Cultural and Historical Centre |
| Camping | Armouries | Swimming Pool | Old Cowtown Heritage District |
| Accommodation | Elks Hall | Skating Rink | Walking Trail |
| Gas | Legion Hall | Golf and Curling Club | |
| Groceries and Supplies | Senior Citizens Rec Hall | Lions Park | |
| Hospital | Rural Municipality Office | Centennial Park
<small>(Skatepark, Tennis Courts, Playground)</small> | |
| Parking | Agricultural Grounds | Living Skies Park | |

LOCATION: *CLOSE TO EVERYWHERE!*

Maple Creek is located in southwest Saskatchewan near the Alberta border. It is situated midway between Regina and Calgary, just 8 km south of the Trans-Canada Highway. Highway # 21 passes through Maple Creek leading to Cypress Hills Interprovincial Park, one of Saskatchewan's most beautiful year-round recreation destinations.



Driving Distances from Maple Creek:

Medicine Hat, AB	100 km
Swift Current, SK	136 km
Regina, SK	381 km
Saskatoon, SK	401 km
Calgary, AB	400 km
Havre, Montana	175 km

CLIMATE: SASKATCHEWAN'S HOTSPOT!

Located in southwest Saskatchewan, winters in Maple Creek are typically warmer than those in the adjacent plains region of southern Alberta and Saskatchewan. In fact, Maple Creek often has the warmest weather in Saskatchewan. The region is commonly warmed with Chinook winds originating from both the Canadian and American Rocky Mountains.

Wettest months:	May & June
Hottest months:	July & August
Coldest months:	January & February
Average Daily Temperature:	July: 11.4 (min), 27.1 (max)
Average Daily Temperature:	January: -5.5 (max), -16.6 (min)
Maximum hours of daylight:	17.5 hours (June)
Minimum hours of daylight:	8 hours (December)
Average Annual Precipitation:	375mm

For weather forecasts and information contact Environment Canada at 1(800)668-6767 or go to www.weatheroffice.ec.gc.ca. A link to up-to-date local weather forecasts is provided on the Town's website: www.maplecreek.ca.



History & Culture:

The Maple Creek/Cypress Hills area has been a magnet for people for centuries. First Nations and Métis people making use of the natural resources of the area attracted both Canadian and American trading posts to the Cypress Hills by the 1870's.

A deadly altercation in 1873, known as the Cypress Hills Massacre, happened between a group of American wolf hunters and Nakota First Nations near the Trading Posts owned by American traders Abel Farwell & Moses Solomon. This dispute served to hasten the organization and dispatch of the North West Mounted Police (NWMP) (now known as the Royal Canadian Mounted Police).

The NWMP constructed Fort Walsh in the Cypress Hills in 1875 (photo below) to express Canada's sovereignty, enforce Canadian law, and to prepare the west for settlement & the coming of the railway.



The community of Maple Creek has its origins in the spring of 1883 when construction of the Canadian Pacific Railway (CPR) resumed after its winter hiatus. The arrival of settlers and businesspeople at the railhead coincided with the relocation of the "A" Division of the NWMP from Fort Walsh to new barracks at Maple Creek.

The population in the area around the community of Maple Creek was a blend of Aboriginal and non-Aboriginal. The Aboriginal population consisted of numerous Métis families as well as the Cree band led by Chief Nekaneet. The Nekaneet Band remained in the Cypress Hills after the conclusion of the Treaty process rather than selecting a reserve in the Qu'Appelle area along with the other Treaty #4 bands. The Nekaneet Band was eventually granted a Reserve in the Cypress Hills in 1913.

Maple Creek's early non-Aboriginal population included settlers from both the United States and eastern Canada, primarily either English or French. Adding to the new community's diversity were a few Chinese residents who came west working on the CPR. Collectively, the early citizenry were generally NWMP, men and women of business, ranchers, cowboys, homesteaders and farmers.

Throughout the community's history agriculture has played a central role in the economy, particularly ranching. Maple Creek and the Cypress Hills area became a focal point for the ranching industry, initially for large British & American owned corporate ranching

operations, and later smaller privately owned ranches. Maple Creek's stockyards and other amenities made it a shipping point for cattle trailed from as far afield as Montana (prior to the arrival of the Great Northern Railway in the United States). In fact, the first shipment of cattle from western Canada was American cattle trailed to Maple Creek from Montana destined for market in Chicago. Maple Creek's age-old ranching tradition earned the community the long standing moniker "The Old Cowtown of Maple Creek."



Maple Creek's cultural diversity deepened with the settlement boom after the turn of the last century. The community saw the influx of many new immigrants from across Eastern Europe, and a dramatic increase in the community's population. The subsequent construction of stores, public buildings, municipal infrastructure, churches and schools all blossomed during a golden age of construction and commerce during the early part of the twentieth century. (Photo below: Maple Creek circa 1914)



During this period of new prosperity, Maple Creek was committed to ensuring that it did not fall victim to the "boom & bust" cycles witnessed in other places on the frontier. The community committed to sustainable growth during the settlement boom and beyond with a publication entitled "Maple Creek - Not a boomtown; safe, sane & progressive."

True to its commitment of the early twentieth century, Maple Creek has survived while many of the other communities in the region, which also prospered at the turn of the last century, have now become ghost-towns.

In recent decades the population of Maple Creek has become even more diverse, and the community (true to its 1992 "Friendliest Town in Saskatchewan" designation) has continued to welcome its new residents and their cultures. To that end, a Newcomers Welcoming Committee was formed and each year the group organizes the "Maple Creek Multicultural Mosaic" which showcases and celebrates the rich cultural diversity of the community of Maple Creek.

(Period photographs courtesy of the S.W. Sask. Oldtimers' Museum & Archive)

The Maple Creek Heritage District:

The safe, sane and conservative approach to development over the course of the past century has left Maple Creek in the enviable position of having retained much of its heritage infrastructure, with only minimal losses to the wrecking ball.

The relatively intact nature of downtown Maple Creek's heritage building stock has received increasing attention in recent years; particularly with regard to the role that they play in defining the character of the community and the potential role they play in enhancing the community's tourism appeal.

In many ways Maple Creek's past is building its future. Today, the Cypress Hills Destination Area draws in excess of a quarter of a million visitors annually; visitors attracted by the natural beauty of the Cypress Hills as well as the authentic western heritage of the town "Where Past in Present."

A renewed appreciation for the value of its heritage resources, and the role that they play in tourism and economic development, was realized in 2009 when the Maple Creek Heritage District was formally designated by Town Council. The Maple Creek Heritage District is one of only two formally recognized Heritage Districts in Saskatchewan, and the only formally designated Heritage District in rural Saskatchewan.

The significance of the Maple Creek Heritage District is described thusly:

"Maple Creek's Heritage District is the distinctive face of the community. In its continued role as the community's business core and through the daily use of its heritage buildings and other resources, the district is the exemplification of the Town's motto "Where Past is Present." The district is a remarkable surviving and relatively intact example of an early 20th century Saskatchewan streetscape. Its surviving architecture documents the historical evolution of the community from its ranching frontier origins, through to the settlement boom period, and beyond. It is a daily reminder of our collective past and is an ongoing source of civic pride."



Maple Creek Main Street Program:

The Town of Maple Creek was selected as one of four Saskatchewan communities to pilot the Main Street Saskatchewan Demonstration Program.

Through the Main Street Program, the community celebrates its rich heritage and encourages tourism development through a series of community beautification, economic revitalization, and heritage conservation initiatives. The ultimate objective of the Main Street Program is to heighten the appeal of the community for tourism, investment, immigration, resident pride and quality of life.



~ **MAPLE CREEK** ~
MAIN STREET PROGRAM

In addition to downtown event coordination, streetscape enhancements and tourism promotions, the Maple Creek Main Street Program also provides funding assistance so that owners of heritage properties are able to undertake restorations of their building's historic facades.

For more information on the Maple Creek Main Street Program please e-mail royce@maplecreek.ca



SERVICES: *WE'VE GOT THEM ALL!*

- ✓ Grocery Store
- ✓ Restaurants
- ✓ Convenience Stores
- ✓ Gas Stations
- ✓ Newspaper
- ✓ Financial Services – Investment, Insurance, Banks, Credit Union
- ✓ Retail Outlets
- ✓ Sports and Recreation Facilities (Curling Rink, Golf Course, Skating Rink, Swimming Pool, Baseball Diamonds, etc.)
- ✓ Arts and Culture Facilities
- ✓ Elementary School, Secondary School, Pre-school and College
- ✓ Royal Canadian Mounted Police (RCMP) Detachment
- ✓ 24 hour Ambulance Service
- ✓ 9-1-1 Emergency Service
- ✓ Doctors
- ✓ Pharmacies
- ✓ Hospital
- ✓ Senior Care Homes
- ✓ Personal Care Home
- ✓ Post Office
- ✓ Liquor Store
- ✓ Public Library
- ✓ Museums & Art Galleries (Jasper Cultural and Historical Centre & S.W. Sask. Oldtimers' Museum)
- ✓ Seniors Centre
- ✓ Churches
- ✓ Over 85 Community Groups
- ✓ Automobile Services & Car Dealerships
- ✓ Apartments
- ✓ Hotel, Motel and B&B Accommodation
- ✓ Livestock Auction
- ✓ Rodeo Grounds
- ✓ Inland Grain Terminal
- ✓ Gas Field Services
- ✓ Public Parks
- ✓ Community Garden
- ✓ Municipal Walking Trail
- ✓ Community Halls
- ✓ Farmers Market

ECONOMY & BUSINESS:

Maple Creek's economy is driven by three industries - agriculture, tourism, and gas exploration and production. Small manufacturing and the retail trade also make significant contributions to the town's economic health. A long history within the agriculture industry has established the town's reputation as being at the centre of ranching for the province of Saskatchewan. Generally speaking, the lands to the south of town are used for ranching and the lands to the north are used for farming.

Maple Creek has all of the necessary goods and services for day to day living. Saskatchewan has a Provincial Sales Tax (PST) and there is also a federal Goods and Services Tax (GST). These taxes are added to the price at the time of purchase. Children's clothing, reading materials, natural gas, electricity and repair services are exempt from PST. For more information on business and business opportunities in the area, please contact the Maple Creek Chamber of Commerce.

Business Development:

The Town of Maple Creek offers business development tax incentives for new commercial building construction as well as the rehabilitation of commercial heritage buildings. For more information visit the "Business Bylaw" section of the Town of Maple Creek website (www.maplecreek.ca) under "Business."

The Maple Creek Chamber of Commerce works to serve as champions for the local business community, and has undertaken (with the support of the Maple Creek Main Street Program and the Town of Maple Creek) a Business Retention & Expansion initiative.

LEISURE & RECREATION

Maple Creek offers you and your family many recreational amenities. We have a variety of sports, recreation, arts and cultural organizations. No matter your age, you will all be able to find many appealing opportunities.



The town is equipped with an indoor skating rink, a spray park, curling rink, rodeo grounds, bike & skateboarding park, soccer field, outdoor adult gym, multi-use trail, golf course, swimming pool as well as numerous ball diamonds. We also have three parks equipped with playgrounds, basketball and tennis courts and green spaces to relax or play.

Maple Creek has many attractions in town and in the surrounding area. The two museums provide a tremendous learning experience for anybody interested in local history and artwork. There are also a number of shops where one can purchase artwork, pottery, crafts and various other gifts and collectables.

The Town of Maple Creek publishes a seasonal Leisure & Events Guide every three months. You can pick the most current one up at the Town Office or the Visitor Centre. The Town of Maple Creek also hosts a Community Registration and Information Night twice a year in September and April.

COMMUNITY INVOLVEMENT:

There are plenty of ways to become involved within the community. The Town of Maple Creek puts on a Community Registration & Information Night every April and September. This event provides a venue for community groups to showcase themselves and provide information on how the public can get involved. Maple Creek boasts over 85 community groups and service agencies!



II. COMMUNITY INFORMATION

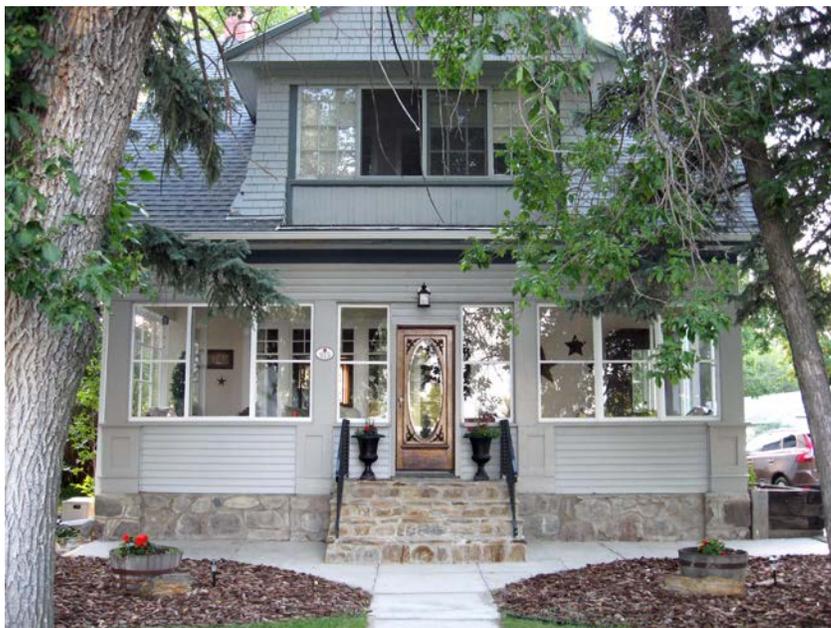
HOUSING:

If you are interested in renting or purchasing a home in Maple Creek, you can consult the “For Sale / Rent” section of the Maple Creek News, or you can contact one the local Real Estate Agents:

Abbott Realty
115 Maple Street
(306)662-3333 (office)
(306)662-8893 (cell)
abbottrealty.ca
abbottrealty@sasktel.net

REMAX Medalta Real Estate
33 Pacific Avenue
1-306-662-5650
1-855-523-9393
remed@telusplanet.net
www.remax-medalta-AB.com

Blythman Agencies Ltd.
102 Maple Street
1-306-662-7433



On behalf of Sask. Housing, the Maple Creek Housing Authority manages the seniors housing facilities of Southview Manor & Sunglow Court. They also manage a small number of low-income rental properties. For more information please call 558-2077.

If you are looking for accommodations while you are house hunting, Maple Creek offers a variety of temporary accommodations:

Cobble Creek Lodge

201 Hwy 21 S. 306-662-5100

Commercial Hotel

26 Pacific Ave. 306-662-2988

Maple Creek Motor Inn

Hwy 21 N. 306-662-4431

Ghostown Blues B&B

Hwy 271 W. 306-661-8481

Cottage of Content

507 Maple St. 306-661-8420

Willowbend Campground & Cabins

101 Hwy 21 S. 306-662-3006

Eagle Valley Park Campground

TransCanada Hwy W. 306-662-2788

POST OFFICE:

To get a post office box, go to the Post Office building on the corner of Jasper Street and 1st Avenue and ask the staff to issue you a box number and key. Here you will also be given a welcome bag with community information.

**HEALTH SERVICES:**

Ambulance Services are available 24 hours a day, 7 days a week. Please call 9-1-1.

Basic health care services are free of charge to people who have a Saskatchewan Health Services card. To apply for this card, go to www.ehealthsask.ca/residents/health-cards/Pages/Apply-for-a-Health-Card. You will need to submit electronic copies of two pieces of identification with your application. A permanent resident will be able to apply immediately. Once the application is processed, the card is mailed to your postal box.

Each family member will have a health card which is shown every time you visit a doctor or receive medical care. This card does not cover dental and eye care services. Your employer may have extra health benefits that cover some of these costs. If your address changes you must call Saskatchewan Health to give them your change of address at 1-800-667-7551.

Maple Creek, as part of the Cypress Health Region (CHR), provides quality health services to the residents of this community. The CHR stretches from the South Saskatchewan River, south to the US border and from the Alberta border east until the Morse/Mankota area. Maple Creek health services employs approximately 150 local residents.

Health services provided in Maple Creek include: acute and long-term care, primary health, home care, public health, mental health and addictions and adjunctive therapies.

The *Southwest Integrated Healthcare Facility* (SIHF) uses an innovative approach to replace outdated health facilities in the community of Maple Creek. It combines the delivery of health services into multidisciplinary and patient focused care teams. The SIHF is a “one-stop health shop” providing a broad range of care services in one location including:

- Acute care services: x-ray, laboratory, trauma and emergencies, inpatients, ambulance services, and others. There are a total of 24 acute care beds including 2 isolation and observation beds.
- Universal care services: 16 clinic rooms that will include outpatient and community services, as well as several consult (talk) rooms. The Universal Care Unit includes physician and nurse practitioner appointments, mental health and addictions, home care, public health, physical/occupational therapy, and others.
- Long term care: the SIHF offers 48 long term care beds via 3 – 16 bed ‘houses’. Each house features a fully functioning kitchen, dining and sitting areas, and a spa with walk-in tub, towel warmers, and a home-like environment.

Key phone numbers:

- Main # - 306-662-2611
- Primary Health Care Clinic (physician/nurse practitioner/other appointments)
-306-662-2829
- Mental Health and Addictions: 1-866-786-2510 (or after hours # 306-778-9522)
- Home Care # - 306-662-5333
- Public Health # - 1-866-786-2510
- Therapies # - 306-662-5829

The address of the facility is 102 5th Avenue West. Mailing address is Box 1330, Maple Creek, SK, S0N 1N0.

Home Care: This discipline offers case management, long-term care respite and placement and home services provided by a nurse or home health aide. Home Care also includes chronic disease management classes.

A full range of **Mental Health**, **Addictions** and **Public Health** services are also available.

Other:

Seniors Housing
Chiropractor
Optometrist
Massage Therapists
Pharmacists

MUNICIPAL SERVICES:

The Town of Maple Creek endeavors to provide a safe and relaxed place in which to live, work and play. The Town aims to develop an attractive, prosperous, diverse and sustainable community which is culturally and socially fulfilling for its residents. The Maple Creek Town Council meets on the 2nd and 4th Tuesdays of the month at 7:30pm at the Town Hall and all residents are invited and encouraged to attend.

To apply for water, sewer and garbage service to your place of residence, come to the Town Office at 205 Jasper Street to fill out an application. If you are a renter a utility deposit is required. You will be billed every 3 months by the Town of Maple Creek for these services. For more information call 662-2244 or visit www.maplecreek.ca.

Waste Management

The Town collects and disposes of household and commercial waste on a weekly basis. Additional garbage will be picked up as requested. Residential garbage rates are \$36.50 quarterly (January 2014).

The Town has single stream recycling collection. The recycling is picked up every other Friday, a collection day schedule is available at the Town Office and on www.maplecreek.ca. The residential recycling fee is \$20.00 quarterly.

The Town also operates a landfill which is located north of the town on the west side of the #21 highway. Waste at the landfill is separated into metal, wood and garbage.

The Landfill hours are:	Monday	9:00 a.m. – 12:00 p.m. 1:00 p.m. – 3:45 p.m.
	Tuesday - Friday	8:00 a.m. – 4:45 p.m.
	Saturday	9:00 a.m. – 12:00 p.m. 1:00 p.m. – 3:45 p.m.
	Sunday & Holidays	Closed

The Town pumps sewage north of town to a system of lagoons which treat it before being discharged. Residential sewer rates are \$66.00 quarterly (January 2016).

Water Management

The Town of Maple Creek is very fortunate to have an ample and high-quality water source to supply its growing population. The primary source of this valuable resource is a fast-flowing spring located a few kilometers southeast of town. A series of nine additional wells subsidize the spring when demand is higher. Detailed analysis of this water source that was conducted in 2005 indicates that the supply is sufficient to support a population of approximately 5,000 at current per capita consumption rates.

Town water rates are as follows:

0 – 3000 gallons	\$5.40/1000 gallons
3001 to 15000 gallons	\$6.20/1000 gallons
15001 +	\$6.70/1000 gallons
Flat Rate	\$72.60 per quarter (January 2016)

Treatment of the water is handled by a state-of-the-art nano-filtration membrane system which is capable of filtering out impurities at the molecular level. Brand new in 2004, this cutting-edge water treatment plant provides Maple Creek residents with some of the safest, best-tasting water available anywhere! Treated water is tested continuously to ensure full compliance with Saskatchewan Environment's strict guidelines. In fact, Maple Creek's water meets or exceeds every standard for safe water that exists in North America!

Infrastructure Maintenance & Development

The Town maintains and repairs the roads, sidewalks, water, and sewer lines. The Town also adds new water and sewer services as required.

Cemetery

The Town owns and maintains a cemetery located on the northeast corner of the town. Both cremations and burials are conducted and the grounds remain open to the public year-round. Part of the purchase of cemetery plots goes into a perpetual care fund which covers the ongoing costs of cemetery maintenance.

Visitor Centre

The Town promotes itself to visitors through a variety of media including radio, tradeshows, brochures and the town website. The Maple Creek Visitor Centre at 114 Jasper Street is open year-round. The Town works closely with Tourism Saskatchewan and is part of the Cypress Hills Destination Area. Visitor Information can be found by calling 306-662-4005 or by visiting www.OldCowtown.ca

Parks & Recreation

The Parks Crew is responsible for maintaining community parks and green spaces. The Town also works in conjunction with a number of recreation groups to provide recreational facilities and services.

Maple Creek Armoury

The Town owns and maintains the Maple Creek Armoury located at 502 Marsh Street. This is a community hall which can be rented out for events, activities, workshops or meetings. Contact the Town Office or www.maplecreek.ca for booking information.



MUNICIPAL BYLAWS:

Bylaws are created by the Town of Maple Creek to ensure fairness and quality of life. Some bylaws that you should be aware of:

Water Restrictions

General water restrictions for watering your yards are in effect throughout the year and are as follows: Odd numbered houses can water their gardens on odd numbered days and even numbered houses water on even numbered days. No watering between the hours of 9:00 a.m. and 6:00 p.m. on any day.

Garbage

Steps to take on collection day.

- Put bags of garbage in your cart and close the lid
- Set your cart out by 8:00 am on collection day
- Place your cart on even ground, away from other objects
- Return your cart to your property after it has been emptied

Placement for pickup

How and where you place your cart for collection is important. The garbage truck uses mechanical arms to lift and empty carts. They need room to operate and minimize damage to property.

Proper Cart Placement

1. Park It – Place the cart in the alley, with 3-4 feet (1m) clearance around the cart
2. Point It – Wheels should point toward your property, with the lid opening facing the alley.
3. Space It – Ensure 3-4 feet (1m) clearance on the sides of the cart, and 2-3 feet behind the cart
4. Return It – You must return your cart to your private property



Alley Collection

Place your cart on the edge of the alley with the wheels 2-3ft away from the fence property line and 4ft away from other objects.

Winter Collection

If there are snow banks along the alley, place your cart in front of the snow bank as close as you can. Do not place your cart on the snowbank.

Store carts in a safe place on your property (ie: garage, carport, beside your house, inside your fence), carts must be returned to your property.

Cart Facts

- Your cart is sturdy and lightweight; tilt and wheel it.
- Keep the lid closed. Carts with open lids will not be emptied.
- Do not overfill the cart. Overfilled carts will not be emptied.
- Do not pack garbage into the cart; garbage must fall freely out when the cart is tipped.
- Do not leave garbage beside or on top of the cart. Only garbage in the cart will be collected.
- Ensure your cart is placed properly, wheels/handle toward the property/fence line.
- Bag all garbage. Place only household garbage in the cart.
- Regularly rinse out your cart with a hose or a vinegar/water solution to control odors.
- Store your cart on private property on non-collection days to prevent potential theft or vandalism.

What if my garbage doesn't all fit in the cart?

- Recycle!
- Do not put recyclable or returnable items in your garbage.
- Contact the Town Office for a second cart, there will be a charge for the second cart; along with adding a second garbage fee to your quarterly utility bill.
- Take out to the landfill.

Protecting Your Cart

- Record the serial number of the cart. This will help identify your cart if there is a problem.
- Carts are to remain at the residence/business where it has been delivered. Residents will be responsible for costs due to loss or damage to the cart assigned to their property.

Pets

- All cats and dogs must have a collar with a license attached.
- Pets must be licensed on a yearly basis with license fees being due on January 31 of every year. There is a limit of two pets per household.
- No dog or cat can run at large and must be on a leash when not on the owner's property.
- If your pet defecates on property that is not your own, it must be cleaned up immediately.
- No one may harbor a vicious pet.

Additional relevant bylaws can be found at www.maplecreek.ca. If you have any questions about these bylaws or any other bylaw, contact the town office at 662-2244.

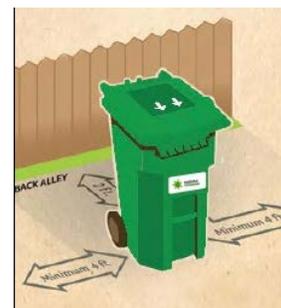
RECYCLING:

SINGLE STREAM RECYCLING:

Every other Friday, the green recycling cart is collected. The cart must be placed before 7:00 am on collection day. Ensure that the lid is closed. Ensure that it is placed properly.

Proper Cart Placement

1. Park It – Place the cart in the alley, with 3-4 feet (1m) clearance around the cart
2. Point It – Wheels should point toward your property, with the lid opening facing the alley.
3. Space It – Ensure 3-4 feet (1m) clearance on the sides of the cart, and 2-3 feet behind the cart
4. Return It – You must return your cart to your private property



What goes in my green cart?

Accepted:

Don't sort them. Don't bag them. Just empty them and toss them in loose.

Containers*

All food, beverage and household plastic containers, plastic packaging: bottles, jugs, tubs, pails

- look for arrow triangle
- empty containers only
- remove caps and lids



Metal: steel and aluminum cans

- for food and beverages
- empty cans only



TetraPak and gable top cartons:

- juice boxes and cartons
- soup boxes
- milk cartons



*Please rinse/clean containers before putting them into recycling carts.

Paper

Newspapers, flyers, mail, magazines, paper



All cardboard boxes and cartons

(pizza, cereal, tissue, laundry)

No food residue in boxes previously containing food



Cardboard egg cartons and paper tubes



Note: Shredded Paper: place in a clear, full-size (77-litre) plastic bag (only exception to no plastic bag rule)

NOT Accepted:

<p>Plastic bags, overwrap and cellophane</p> 	<p>Plastic without an arrow triangle, e.g. tubes</p> 
<p>Disposable coffee cups and lids</p> 	<p>Used motor oil containers & batteries</p> 
<p>Aluminum foil products</p> 	<p>Plastics that are not containers: e.g. toys, laundry baskets, plastic cutlery</p> 
<p>Foam food and beverage containers and packaging, foam egg trays</p> 	<p>Light bulbs, ceramics, drinking glasses, cookware tempered cookware (pyrex)</p> 
<p>Mirrors, window glass, broken glass</p> 	<p>Steel pots and pans, scrap metal</p> 

Please help protect our staff...
We do not accept syringes or needles.

SARCAN DEPOT – 60 Pacific Avenue, 306-662-4515

Hours of Operation

Monday, Tuesday, Thursday, Friday 9:00-12:00 1:00 –4:30

Wednesday 9:00 – 4:00

Accepts the following:

- Return for deposit beverage containers. Labels must be left on all containers. {Bottle caps removed}
- Paint/ Electronics

Refer to SARCAN Recycling Who? What? Why? for additional information about SARCAN Recycling. Or go to www.maplecreekopportunities.ca/sarcan-recycling.php

SW SEWER SERVICE

Recycled Oil

306-662-7297

UTILITIES:

Electricity

Apply for electrical hookups at SaskPower by calling at 1-888-SKPOWER (1-888-757-6937). It will take two business days' notice to connect. There is a fee for connecting service.

Natural Gas

Apply for natural gas hookups at SaskEnergy by calling 1-800-567-8899 or 778-4131. They will charge a hookup fee of \$25.00 and then a monthly service fee.

SERVICE CANADA:

Service Canada can provide you with information on federal programs and services. The Service Canada office is located at 114 Jasper Street, and is open on Thursdays and Fridays from 8:30am - 4:00pm.

- a) **Employment Insurance (EI):** In addition to forms for E.I., the Service Canada office at 114 Jasper Street will also have all the required information and forms for maternity and parental leave which you may access if you are working and expecting a baby.
- b) **Child Tax Credit:** The Canada Child Tax Benefit (CCTB) is a tax-free monthly payment made to eligible families to help them with the cost of raising children under age 18.
- c) **Social Insurance (SIN) Number:** You must have a Social Insurance Number to work in Canada. This nine-digit number is used for identification on government forms. Children who are 12 years of age or older may apply for their own SIN. Parents and legal guardians can also apply for a SIN for children under the age of majority of their province. Each SIN is issued to one person only. It cannot legally be used by anyone else. You are responsible for protecting your SIN.

If you do not have a SIN number, simply gather the document(s) you need and take them to your nearest Service Canada Centre. A Citizen Service Agent will work with you to process your application. If your application and document(s) are in order, you will get a Social Insurance Number **in one visit** and receive your number that day.

PAY CHEQUE / EARNINGS:

According to Saskatchewan Labour Standards employees must be paid at least twice per month unless they are on a monthly salary. Usually the employer pays employees through use of a cheque or direct deposit in your chosen bank. You will be given a pay stub indicating the hours worked, pay and deductions from your pay. Your pay stub will show the amounts deducted:

Canada Pension Plan (CPP) – to support Canada’s pension plan system for those who have retired.

Employment Insurance (EI) – this supports the plan that provides benefits to those who have been laid off & are not currently working. It also covers maternity leave benefits & parental leave benefits.

Income Tax – this amount goes to government to provide other programs & services.

Other deductions – some employers have health & dental benefit plans.

WORK STANDARDS:

Every employee has the right to work in a safe environment, free from harassment due to race, creed, religious beliefs, sexual orientation and age. Every employee is entitled to be paid regularly a wage of at least \$10.20 per hour (as of Oct. 2014) as set out in the Employment Standards Act. The employer has the right to terminate any employee within the first three months of employment without cause.

EDUCATION:

Maple Creeks offers educational opportunities for all levels:

Pre-school:	Jack and Jill Cooperative Nursery School	306-662-3874
Elementary School:	Sidney Street Elementary School	306-662-2822
High School:	Maple Creek Composite School	306-662-2655
Post Secondary	Great Plains College	306-662-3829
	www.greatplainscollege.ca	

CHILD-CARE:

There are several private family childcare homes in Maple Creek. All providers charge a daily fee for childcare but there are subsidies available if you qualify. You can get a list of Child Care Providers from the Maple Creek Family Advocacy Coordinator at the Great Plains College in Maple Creek at 306-662-2470.

SASKATCHEWAN DRIVER’S LICENSE:

When you come from another province or country you will need to get a Saskatchewan licence. You can use your current driver’s licence for 3 months before you need to get a Saskatchewan licence. To get this, you can go to the Saskatchewan Government Insurance agency (SGI) at Blythman Agencies at 102 Maple Street, 306-662-2604. If you come from another country you may need to go for both a written and a driving test. Blythman Agencies can also help you with arranging for those tests.

If you do not have a license from your place of origin, you can go to Blythman Agencies and you will pay \$10.00 and receive a handbook to study. Once you are ready you can write the written test. After you pass the written test you will have a learner’s license for 9 months. This allows you to drive with another individual with a valid Saskatchewan license during limited hours. You can then book a road test and if you pass, you will be allowed to drive on your own.

TELEPHONE:

Before you can get a phone in your home you will need a mailing address. To get your home phone connected, call SaskTel at 310-4287. SaskTel will ask you for two pieces of identification; this could be a Driver's License, Social Insurance Number or Health Care Card. SaskTel will charge a \$35.00 hook up fee. You can rent or buy a phone from SaskTel or buy a phone from any retail electronics store. You will be billed monthly by SaskTel for using the line, long distance calls and other phone services that you use. Local calls are free. In order to get long distance without paying the \$190.00 deposit, you can get local call service only for 6 months and then request long distance. SaskTel will use this 6-month period to create a credit history.

CHURCHES:**Assembly of God**

211 – 5th Avenue PO Box 1224, Maple Creek, S0N 1N0
306-662-3812 FAX 662-2720

Golden Prairie Baptist Church

PO Box 75, Golden Prairie SK, S0N 0Y0
306-662-3802

Mount Calvary Lutheran Church

501 Harder Street PO Box 687, Maple Creek S0N 1N0
306-662-3542

St. Lawrence Roman Catholic Church

301 Walsh Street PO Box 218, Maple Creek, S0N 1N0
306-662-3511

St. Mary's Anglican Church

302 Jasper Street PO Box 1568, Maple Creek, S0N 1N0
306-662-2311

Salvation Army

203 Maple Street PO Box 216, Maple Creek, S0N 1N0
306-662-3871 FAX 662-3902 Cell 662-8537

Maple Creek United Church

301 Maple Street PO Box 417, Maple Creek, S0N 1N0
306-662-2234

Diamond C Cowboy Church

208 Sidney Street PO Box 1136, Maple Creek
306-662-3431

LIBRARY

The Chinook Regional Library Maple Creek Branch is located inside the Town Office building at 205 Jasper Street. Once you get a library card you can borrow books, movies and music for free. You can also use the Internet at the library. Each branch has a variety of programs and events for children and adults. You can read current newspapers and magazines as 'English as a Second Language' materials. You can ask for books in a specific language and the librarian will order them for you. Call 306-662-3522 for more information. Contact the library for hours of operation.

MEDIA

Television: Cable and satellite services are available.

Internet: Internet access is available free of charge at both the Library. Internet services are available for business or residential customers through Sasktel or other providers.

Radio: Generally, most radios with antennas can pick up several AM & FM stations from Saskatchewan, Alberta and the United States.

Newspaper: *The Maple Creek News-Times* publishes a local newspaper on a semi-weekly basis. To subscribe go to the News Office at 116 Harder Street or call 662-2133.

The Prairie Post offers a regional paper and can be subscribed to by calling (306) 773-8260.

Gull Lake Advance is a community newspaper based out of Gull Lake, SK., published every Tuesday

III. NEWCOMERS FROM OUTSIDE OF CANADA

This section will provide additional information for newcomers from outside of Canada.

HOUSING

Whether you rent or buy will depend on your personal finances and whether you already have a job in Canada. Most newcomers decide they should first rent a house or apartment as this allows them more time to save money to buy a house and to decide where they want to live. If you want to buy a house, unless you can pay the full price, you will need to get a long-term loan called a mortgage. Mortgage loans are provided by banks and other financial institutions. These loans decide whether the borrower has enough income, more assets than debts, and a good credit rating. Most will ask you to pay at least five percent of the cost of the house from your own money.

Whether you are renting an apartment, duplex or part of a house, you will pay rent monthly. Utilities, laundry and cable television may or may not be included in your rental agreement. Some landlords may ask for a lease. You will also pay a deposit that will be refunded when you move out, if there is no damage to the unit. When you rent, the dwelling is insured by the owner but your personal property is not. You should insure your household and personal possessions. Insurance brokers are listed in the yellow pages of the phone book.

BANKING

Canadians keep their money in a bank or credit union. These locations are safe place to keep your money and it allows you to write cheques, earn interest and apply for credit. Local banks can help you choose which type of account is best for you. To open an account you must take two pieces of identification to the bank & complete a form.

Eventually you may apply for a credit card. Your bank will tell you what the requirements are to apply for one. If you receive a credit card you must not give your credit card number to anyone over the phone unless you have placed the call.

There are several banks and a credit union offering service in Maple Creek. These include:

- Cypress Credit Union
- Bank of Montreal (BMO)
- Canadian Imperial Bank of Commerce (CIBC)

CITIZENSHIP AND IMMIGRATION CANADA (CIC)

CIC offices are in Regina at 2405 Broad St. The fee for citizenship is \$200.00 for adults and \$100.00 for children 18 years and younger. Citizenship courts are held several times a year in different locations in the province. Landed immigrants who have lived in Canada for three years can apply for Canadian Citizenship. As a Canadian citizen you have the right to vote in elections and run as a political candidate. You can also enter, leave or remain in the country.

To get citizenship forms you can download from the CIC website or call the department.

Citizenship forms

1-888-242-2100

www.cic.gc.ca

RIGHTS OF CANADIANS

Canadian citizens have rights based on Canada's Human Rights Code and the Canadian Charter of Rights and Freedoms. All Canadians enjoy the following rights:

Equality – equal treatment before and under the law and equal protection and benefit of the law without discrimination

Democracy – the right to participate in political activities, to vote and run for public office (if you are a citizen)

Legal – the right to be presumed innocent until proven guilty, the right to retain a lawyer and the right to an interpreter in a court proceeding

Mobility – the right to enter and leave Canada, and to move to any province

Language – the right to use either English or French languages in communications with federal and provincial governments

Minority language education – French and English minorities in each province and territory have the right to be educated in their own language

If you have a complaint or concern it is best to contact the Saskatchewan Human Rights Commission office: **Saskatchewan Human Rights Commission 1-800-667-9249**

RESPONSIBILITIES OF CANADIANS

All Canadians share common responsibilities to:

Understand and obey Canadian laws

Participate in Canada's democratic political system

Vote in elections (if you are a citizen)

Allow other Canadians to enjoy their rights and freedoms

Appreciate and help to preserve Canada's multicultural heritage

On behalf of the Newcomers Welcoming Committee, we hope that you found this handbook useful in getting to know your new or future home. If you have any additional questions or comments about this handbook please contact the Newcomers Welcoming Committee at 306-662-4005 or tourism@maplecreek.ca.

We look forward to meeting you soon!

